



## Customer's Rights of revocation

You may revoke your contract declaration within two weeks without stating reasons by giving written notice (e.g. by letter, fax, or e-mail) or – if you have received the goods prior to the expire date – by returning the goods.

The period of revocation starts upon receipt of this information in written form, but in no case prior to receipt of the goods by the recipient (in case of recurring deliveries of similar goods in no case prior to receipt of the first partial delivery) and not prior to fulfilment of our obligations to provide information pursuant to Section 312 c (2) of the German Civil Code (*Bürgerliches Gesetzbuch*; "**BGB**") in conjunction with Section 1 (1), (2) and (4) of the German Civil Code Ordinance on Information Obligations (*BGB-Informationsverordnung*; "**BGB-InfoV**") and our obligations pursuant to Section 312 e (1) first sentence BGB in conjunction with Section 3 BGB-InfoV, either. For observing the time-limit for the revocation, the timely dispatch of the revocation or the goods will be deemed sufficient.

The revocation must be addressed to

Fa. MY-STEEL, Petra Kempf (Owner), Im Wüstfeld 21, D-64859 Eppertshausen - Germany -  
Fax: +49 6071 391 948 E-Mail: info@my-steel.de

The right to revocation does not apply to contracts for the delivery of goods, which are produced in accordance with customer specification or are clearly fabricated to personal requirement, or which, due to their composition, are not suitable for return or whose expiration date would be exceeded or for the delivery of audio or video recordings or software, inasmuch as the delivered data carriers have been unsealed by the consumer, or to the delivery of newspapers, magazines or pictorials.

### Effects of revocation

In the event of an effective revocation, the performance received by each party is to be returned and any benefit obtained (e.g. interest) surrendered. If the customer is unable to return the received performance in whole or in part, or only to return it in a deteriorated condition, compensation for the value must be provided. This does not apply to the provision of goods if the deterioration of the goods results exclusively from inspecting them – as would have been possible, for example, in a shop. Otherwise, the customer can avoid the obligation to provide compensation for the value by not taking the goods into use as if they were his/her own, and by refraining from any action that could impair the goods' value.

Goods that are suitable for dispatch by parcel are sent back at our risk. The customer has to bear the costs of the return consignment, if the delivered goods were the goods ordered and if the price of the goods returned does not exceed 40 euros, or, in the event of a higher value, if the customer has not paid the consideration or any contractually agreed part thereof, at the time of revocation. Otherwise, the return consignment will be free of charge to the customer.

Goods not suitable for dispatch by parcel will be collected at the customer's house. The customer must meet his/her obligations to make reimbursements of payments within 30 days. For the customer, the time period for making said reimbursements starts on the date of dispatch of his/her declaration of revocation or the goods; for us, it starts upon receipt thereof.

### Special Note

The customer's right of revocation with respect to a service expires prematurely if the customer's contractual partner has started the provision of the service prior to the end of the period of revocation upon the customer's express consent, or if the customer has caused such service provision himself/herself.

*End of the Information on the Right of Revocation*